



**STATEMENT OF PROCEEDINGS FOR THE  
REGULAR MEETING OF THE  
LOS ANGELES COUNTY  
COMMISSION ON DISABILITIES  
KENNETH HAHN HALL OF ADMINISTRATION  
500 WEST TEMPLE STREET, ROOM 374A  
LOS ANGELES, CALIFORNIA 90012  
<http://laccod.org>**

**Wednesday, February 17, 2016**

**1:00 PM**

AUDIO

Call to order. (16-0704)

**President Carlos Benavides called the meeting to order at 1:04 p.m.**

**2nd Vice President Wendy Welt Narro joined the meeting at 1:16 p.m.**

Present: President Carlos Benavides, 1st Vice President Janet A. Neal, 2nd Vice President Wendy Welt Narro, Treasurer Lourdes Caracoza, Commissioner Allan Buck, Commissioner Edward A. Colley, Commissioner Rosa Maria Chaturvedi, Commissioner John R. James, Commissioner Steve Miller, Commissioner Peggie Reyna, Commissioner Rita Tomassian-Hopkins and Commissioner John B. Troost

Absent: Commissioner Maria Mustelier-Parrish, Commissioner Hector Ochoa, Commissioner Dee Pinchbeck, Commissioner Sheila D. Wright and Commissioner Wan Chun Chang

**I. ADMINISTRATIVE MATTERS**

1. Approval of Minutes from the meeting of January 20, 2016. (16-0939)

**On motion of Commissioner John Troost, seconded by 1st Vice President Janet Neal, the Minutes of January 20, 2016 was approved**

**Attachments:** [SUPPORTING DOCUMENT](#)

2. Recommendation and Approval to send a letter to the Board of Supervisors to assist in funding the Commission on Disabilities' Scholarship Programs as submitted by President Carlos Benavides and Educational Committee Chair, John Troost. (16-0577)

**On motion of 1st Vice President Janet Neal, seconded by Commissioner**

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**Peggie Reyna, and unanimously carried, this item was approved.**

**Attachments:**    [SUPPORTING DOCUMENT](#)

## **II. REPORTS**

3.    Receive and File the Accessibility Report by Joanna Lemus, Accessibility Programs Administrator and provide input to the Public Participation Plan by Bronwen Keiner, Senior Community Relations Officer for the Los Angeles County Metropolitan Transportation Authority (METRO). (16-0754)

**Joanna Lemus, Accessibility Programs Administrator of METRO, reported and shared the METRO Flash Cards, as the riders with disabilities communication tool to the bus drivers.**

**President Carlos Benavides, 1st Vice President Janet Neal, Commissioners Lourdes Caracoza, Steve Miller and Rosa Chaturvedi provided their comments.**

**Daniel Garcia, member of the public, addressed the Commission on METRO issues.**

**After discussion, by Common Consent, there being no objection, the METRO written action plan was requested to be placed in the agenda for March 16, 2016 meeting.**

**Attachments:**    [SUPPORTING DOCUMENT](#)

4.    Receive and File the Report Back by Mike Greenwood, Vice President of Operations on Access Services Incorporated's emergency preparedness plan (Continued from the meeting of January 20, 2016). (16-0383)

**Mike Greenwood of Access Services, Inc. provided written information on questions addressed by the Commission on emergency preparedness plan. Access Services had tested the Operations Monitoring Center (OMC) devices in several languages, emails, phone calls and texting riders. The device will confirm riders with telephone greeting in a matter of minutes and can give services in a few days earlier. OMC staffs were in place to handle surge calls due to extreme weather. Also, drivers and riders will receive weather advisory directly to their phones. Access Services doubled the size of field staff to help OMC and has a new plan on back-up ride for delayed pick-up of customers. Evacuation plan are managed by the County. In case of flooding, route supervisors were sent out to inspect the affected areas.**

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**Following discussions, President Carlos Benavides, 1st Vice President Janet Neal, 2nd Vice President Wendy Welt Narro, Commissioners Ed Colley, Rosa Chaturvedi, Rita Tomassian-Hopkins and Allan Buck provided their comments.**

**Daniel Garcia, member of the public, addressed the Commission.**

**President Carlos Benavides thanked Mr. Greenwood for his informative report.**

**By Common Consent, there being no objection, this item was received and filed**

- 5. Receive and Rile the Access Services Incorporated report by Louis Burns, Access Services Customer Support Administrator. (16-0988)**

**Louis Burns, Access Services Customer Support Administrator, reported on issues to resolve by his invited guest speaker, Mr. Okamoto to talk about eligibility on contracting and on hearing impaired customers to be held on March 16, 2016 meeting.**

**By Common Consent, there being no objection, this item was continued to March 16, 2016 meeting.**

- 6. Receive and File the Access Services, Incorporated Board of Directors meeting report for February 2016. (16-0941)**

**1st Vice President Janet Neal read the Access Services Board report for February, 2016, prepared by Commissioner John Troost. This item was received and filed.**

**Daniel Garcia, member of the public, addressed the Commission.**

- 7. Receive and File the President Report for the Month of February 2016. (16-0943)**

**President Carlos Benavides provided a commendation remark on Commissioner John James for doing a great job as Chair of Nomination Committee during the past years election.**

**On motion of 2nd Vice President Wendy Welt Narro, seconded by 1st Vice President Janet Neal, the nomination of Commissioner John James, as Chair of the Nomination Committee for 2016 election of officers was approved.**

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**President Benavides also announced the appointment of Commissioner John Troost as the Commission's Historian.**

**After discussion, there being no objection, this item was received and filed.**

- 8. Receive and File the Events and Transportation Committee Reports as submitted by Chair, Janet Neal. (16-0392)**

**Events / Transportation Committee**

**Chair Janet Neal reported that a referral was made to Imelda Gopez-So to Access Services. Access Services is not providing taxi coupons that Uber and Lift does which is based on the eligibility issue.**

**Chair Neal reported on Event's planning that hotel was contacted and will be accepting nominations for Access Awards Luncheon. Nomination forms will be provided by staff to Commissioners.**

**After discussion, by Common Consent, there being no objection, this item was received and filed.**

**Attachments:    [SUPPORTING DOCUMENT](#)**

- 9. Receive and File the Ad-Hoc Policy Committee Report as submitted by Commissioner Steve Miller. (16-0989)**

**Chair Steve Miller reported the Ad-Hoc Policy Committee meeting held earlier was a great success. The draft letter from Ms. Olyvia Rodriguez of the Chief Executive Office was reviewed and discussed latitude of Committee members and needs to go to the Board of Supervisors.**

**On motion of Commissioner John James, seconded by Commissioner Ed Colley, the draft letter with Chair Miller's amendment on the motion that staff to deliver expeditiously for President's signature, and unanimously carried, was approved.**

**Chair Miller would also like to recommend to the Commission on other issues such as mental health, homelessness and unemployment rate on people with disabilities.. 1st Vice President Janet Neal suggested the Ad-Hoc Policy Committee should be a Standing Committee and be discussed further. Staff Emma De Jesus clarified to the Commission about the requirements of the Standing Committee versus the Ad-Hoc Committee.**

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**Robert Coto, member of the public, addressed the Commission on Regional Centers' funding for social activities.**

**Daniel Garcia, member of the public, addressed the Commission on the Documents Not Filed attached to the agenda.**

**After discussion, by Common Consent, there being no objection, this item will be continued to the March 16, 2016 meeting..**

- 10. Receive and File the Executive Committee Report as submitted by President, Carlos Benavides. (16-0950)**

**President Carlos Benavides reported that the amount of \$3,500 was moved from the budget over to the Scholarship fund giving away to 14 scholarships for 2016. He requested staff to distribute the scholarship information via website, email or fax to Commissioners. Treasurer Lourdes Caracoza will discuss with Fiscal Services staff on how some funds be allocated and maintain a reserve for events on bereavement category.**

**Attachments:** [SUUPRTING DOCUMENT](#)

### **III. MISCELLANEOUS**

#### **Matters Not Posted**

- 11. Matters not posted on the agenda, to be discussed and (if requested), placed on the agenda for action at a future meeting of the authority, of matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda. (16-5701)**

**The following item was introduced for discussion and placed on the agenda for consideration at a future meeting:**

#### **Public Comment**

- 12. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (16-0940)**

**Daniel Garcia and Robert Coto, members of the public, addressed the Commission.**

#### **Adjournment**

- 13. Adjournment of the Meeting February 17, 2016. (16-0396)**

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**On motion of Commissioner Ed Colley, seconded by 2nd Vice President Wendy Welt Narro, the meeting adjourned at 3:11 p.m.**